

Srno	Annexure/ Section/ Clause No.	Existing Terms	Revised Terms
1	Detailed Scope of Work, I. Preparation and submission of the System Requirement Study (SRS)	3. Preparation, submission and approval of the System Requirement Study (SRS) of proposed solution for Automating the Building Plan Approval Management System in TCP/ PDA/GIDC and line department approving authority by incorporating the best methods and practices along with the present pattern of flow of data and file to map the approval process.	3. Preparation, submission and approval of the System Requirement Study (SRS) of proposed solution for Automating the Building Plan Approval Management System in TCP/ PDA/GIDC and line department approving authority by incorporating the best methods and practices along with the present pattern of flow of data and file to map the approval process. There are 13 municipal councils, and 1 corporation, 2 District offices, 5 PDA's, .7 taluka offices and 1 headquarter of TCP. However these numbers should have no effect on the software as the software proposed in RFP is a web based system with 'n' number of departments, councils, corporations and users who would connect and use the system as per their requirement by logging in using username and password without any restrictions or license requirement.
2	Detailed Scope of Work, I. Preparation and submission of the System Requirement Study (SRS)	7. Data collection and migration activity which includes the content collection and preparing tables, conversion and migration of legacy data and mapping it to appropriate data points in BPAMS database shall be considered as a part of requirement gathering activity.	7. Data collection and migration activity which includes the content collection and preparing tables, conversion and migration of legacy data and mapping it to appropriate data points in BPAMS database shall be considered as a part of requirement gathering activity. Data migration plan for data since inception has to be prepared. The BPAMS shall have a provision to enter, process and retrieve the legacy data.
3	B. Workflow Management Point No 10).	10) Compliances towards application/site inspection/document/plan New clause added	Workflow should ensure that compliance is provided at every stage until issuance of certificate.
4	C. Generic Modules	2. Incorporation of Digital Signature & eSign - Based on the roles and responsibilities of the TCP/PDA/GIDC officials at different office levels, the software application should have the capability to digitally sign the approvals or any other generated reports at different levels. The digitally signed reports or documents should be automatically stored back into the data repository. Digital Signatures shall be procured by the TCP/PDA/GIDC department based on the signing requirement. Software should support token based and esigned based system.	2. Incorporation of Digital Signature(token based) & eSign - Based on the roles and responsibilities of the TCP/PDA/GIDC officials at different office levels, the software application should have the capability to digitally sign the approvals or any other generated reports at different levels. The digitally signed reports or documents should be automatically stored back into the data repository. Digital Signatures shall be procured by the TCP/PDA/GIDC department based on the signing requirement. Software should support token based and esigned based system. The TCP/PDA/GIDC will provide digital tokens and the cost of eSign will be borne by TCP/PDA/GIDC
5	C. Generic Modules	3. Integration with email/SMS - A provision will be provided in the application for alerting the applicants/professional about the status of the application by SMS/email. SMS/email will be sent at each level of processing in order to maintain a complete transparency of the process flow.	3. Integration with email/SMS - A provision will be provided in the application for alerting the applicants/professional about the status of the application by SMS/email. SMS/email will be sent at each level of processing in order to maintain a complete transparency of the process flow. The vendor shall integrate the SMS and email gateway of ITG / NIC/anyother as specified by TCP/PDA/GIDC from time to time .The cost towards the SMS will be borne by TCP.
6	C. Generic Modules	• Integration to other relevant website for seamless communication of data with other Government agencies resulting in e-scrutiny of document.	This clause is deleted

7	C. Generic Modules	<ul style="list-style-type: none"> <li>Integration with Goaonline (e-District platform of Goa) under EODB.</li> </ul>	<p>Integration with Goaonline (e-District platform of Goa) under EODB.</p> <p>The software should have capability to communicate with other Government agencies as per the requirement of TCP using API/webservices e.g Goa Online. Web services/API's necessary for integration will be provided by the respective Government agencies as well.</p>
8	III. Hosting & Deployment of software	New clause added	12. SDC and hardware infrastructure: The infrastructure in terms of hardware at SDC will be provided by TCP.
9	III. Hosting & Deployment of software	New clause added	<p>13. SDC and software infrastructure: The software infrastructure and tools available in the SDC are mentioned below;</p> <p>Operating System</p> <p>1) Windows 2012 R2 Standard 64 bit</p> <p>2) Linux version 7.2</p> <p>Databases</p> <p>1) SQL Server 2012 Standard version</p> <p>However, any additional software infrastructure needed in SDC including system software (Operating System, etc.) &amp; supporting software (CAD, Anti virus, MS Office etc.) for application hosting with licenses valid for complete contract has to be provided by the vendor.</p>
10	III. Hosting & Deployment of software	2. The Vendor is expected to complete Testing, User acceptance test and STQC during this activity of the Project. STQC cost shall be borne by the vendor.	2. The Vendor is expected to complete Testing, User acceptance test and STQC during this activity of the Project. STQC should be carried out by a CERT-in empanelled vendor and the cost shall be borne by the vendor.
11	III. Hosting & Deployment of software	5. The enlisted vendor will assist the PMU in procuring the domain name for the web application.	5. The enlisted vendor will assist the PMU in procuring the domain name for the web application. It has to be in a gov.in domain which is free of cost.
12	III. Hosting & Deployment of software	6. They will install the SSL Certificate onto server if required so as to establish a secure connection with the browser.	6. They will procure and install the SSL Certificate onto server if required so as to establish a secure connection with the browser. The cost of SSL shall be borne by the selected vendor.
13	IV. Third party security audit of the software	The Third Party security audit can be conducted by any of the CERT-in empanelled vendors.	The Third Party security audit should be conducted through any of the CERT-in empanelled vendors. The cost towards the security audit shall be borne by the selected vendor.
14	IV. Third party security audit of the software	The vendor should also perform audit yearly during the maintenance period without any additional cost to the department.	Security audit shall be conducted before Go-Live of application by the selected vendor. The selected vendor should also perform audit yearly during the maintenance period without any additional cost to the TCP.
15	V. Maintenance of the software after Go-Live	The vendor will provide a dedicated Project Manager (onsite at TCP office) to carry task of handholding and training of software and to assist and run the software (BPAMS) as a part of Go Live with no additional cost to the TCP.	The vendor will provide a dedicated Project Manager (onsite at TCP office) to carry task of handholding and training of software and to assist and run the software (BPAMS) as a part of Go Live with no additional cost to the TCP. The Project Manager shall be considered at 100% utilization onsite upto Go-Live and Post Go live the utilization can be considered with minimum 50% utilization (onsite).
16	V. Maintenance of the software after Go-Live	In addition, during the Go-Live activity and post Go-Live, the vendor should provide one CAD draft man to provide application training and handholding to new users or refresher training to old users.	In addition, during the Go-Live activity and post Go-Live, the vendor should provide two CAD draft men to provide application training and handholding to new users or refresher training to old users.

17	V. Maintenance of the software after Go-Live	<ul style="list-style-type: none"> <li>The vendor should be open to incorporation of amendments in the TCP Regulations / total revision of TCP Regulations/Goa Land Development and Building Construction Regulations without any additional cost to TCP.</li> </ul>	<ul style="list-style-type: none"> <li>The TCP follows a standard building bye laws i.e Goa Land Development Building Construction Regulations 2010. The selected vendor shall make necessary modifications in its existing software in case of any amendments in bye laws / TCP Regulations or total revision of TCP Regulations/Goa Land Development and Building Construction Regulations without any additional cost to TCP as per the requirement of the department during the complete contract period.</li> </ul>
18	VI. Change Management, training & Capacity Building	7) The vendor shall impart training to Departmental staff and other key stakeholders on the usage of the proposed Solution. Department along with the vendor shall identify key resources to impart skill based training to allow the "Train-the-Trainer" programme with a view to eventually takeover operations at the end of the contractual term.	7) The vendor shall impart training to Departmental staff and other key stakeholders on the usage of the proposed Solution. Department along with the vendor shall identify key resources to impart skill based training to allow the "Train-the-Trainer" programme with a view to eventually takeover operations at the end of the contractual term. The training sessions, location and frequency of training will be decided with the selected vendor on finalization between the vendor and TCP.
19	VII. Hand Over and Sign-off	Intellectual Property Rights Final Source Code	<ul style="list-style-type: none"> <li>- Intellectual Property Rights</li> <li>- Final Source Code</li> </ul> <p>The source code of workflow management development for TCP along with complete database is to be handed over by the selected vendor. Database along with the complete structure and data is strictly of TCP and has to be properly handed to GEL/TCP as and when requested. However the IPR and source code of the scrutiny engine which is the original COTS(Commercial off the self) product shall remain with the respective OEM.</p>
20	VII. Hand Over and Sign-off	Sign Off from every sub-office	Sign Off from TCP, PDA & GIDC & line departments incase of integration.
21	VIII. Help Desk	<p>The activities of helpdesk shall include;</p> <p>3.Implement a call logging system in line with the severity levels . The SPOC shall log user calls related to and assign an incident/ call ID number.</p> <p>i. Track each incident / call to resolution.</p> <p>ii. Escalate the calls, to the appropriate levels, if necessary as per the escalation matrix agreed between the BIDDER and TCP. The escalation matrix shall be developed by the Bidder in discussion with TCP.</p>	<p>The activities of helpdesk shall include;</p> <p>3. Implement a call logging &amp; management system in line with the severity levels . The operator shall log user calls related to and assign an incident/ call ID number.</p> <p>i. Track each incident / call to resolution.</p> <p>ii. Escalate the calls, to the appropriate levels, if necessary as per the escalation matrix agreed between the BIDDER and TCP. The escalation matrix shall be developed by the Bidder in discussion with TCP.</p> <p>The functional requirement of department in terms of call response delays and minimum response time should be met by the vendor.The response time should not be a more than 2 mins and resolution time not more than 24 working hours. Detailed SLA's will be worked out with the vendor who is required to quantify the sufficient manpower depending on the number of users who will connect to the system at any given point of time.</p> <p>☒</p>
22	Technical Terms and Conditions	1. The software solution should be on an open source platform, should be based on open standards and should have highly scalable architecture.	1.The Software solution may be preferably in open source and open technologies but should be mandatorily based on open standards and should have highly scalable architecture. The software solution shall be a complete web based, license free solution and should be able to connect to 'n' number of users, 'n' number of departments and sub-departments through the front end via role based access.

23	Technical Terms and Conditions	8. No Third Party tools to be incorporated in the software.	8.Third party tools can be used by the vendor after approval form GEL/TCP, and if the GEL/TCP feels that the said third party tool cannot be installed in the SDC or the given environment due to any technical reasons, it shall be the vendors responsibility to replace it with a tool which is acceptable or build the same .Cost towards licensing of such tools and maintainence shall be the vendors responsibility.																																													
24	Technical Terms and Conditions	7. The software should be compatible with latest version of browser & all smart devices. The browsers supported would be Internet Explorer 7,8 & 9+ latest chrome, Mozilla, Safari. The application is expected to realign and fit in to the smart mobile devices (iPAD, iPhone, Andriod etc;)	7. The software should be compatible with latest version of browser & all smart devices. The browsers supported would be Internet Explorer 7,8 & 9+ latest Google chrome, Mozilla, Safari.The application should have a good UI/UX design. The application should have a responsive web design layout and should resize, shrink ,hide, realign or enlarge to make it look good on all devices (desktops, laptop, tablets, and phones etc;).																																													
25	PROJECT PERIOD & EXECUTION TIME SCHEDULE	<p><b>Project Execution time schedule</b></p> <table border="1" data-bbox="375 638 862 978"> <thead> <tr> <th>Year</th> <th>Period</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1<sup>ST</sup> Year</td> <td>T</td> <td>Date of issue of Letter of Intent</td> </tr> <tr> <td>1<sup>ST</sup> Year</td> <td>T1 =T+3 months</td> <td>Customization + Go live</td> </tr> <tr> <td>1<sup>ST</sup> Year</td> <td>T2=T1 + 9 months</td> <td>Free maintenance &amp; handholding support</td> </tr> <tr> <td>Year 2</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> <tr> <td>Year 3</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> <tr> <td>Year 4</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> <tr> <td>Year 5</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> </tbody> </table>	Year	Period	Description	1 <sup>ST</sup> Year	T	Date of issue of Letter of Intent	1 <sup>ST</sup> Year	T1 =T+3 months	Customization + Go live	1 <sup>ST</sup> Year	T2=T1 + 9 months	Free maintenance & handholding support	Year 2	Maintenance & handholding support as per the scope		Year 3	Maintenance & handholding support as per the scope		Year 4	Maintenance & handholding support as per the scope		Year 5	Maintenance & handholding support as per the scope		<p><b>Project Execution time schedule</b></p> <table border="1" data-bbox="888 630 1544 989"> <thead> <tr> <th>Year</th> <th>Period</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>1<sup>ST</sup> Year</td> <td>T</td> <td>Date of issue of Letter of Intent</td> </tr> <tr> <td>1<sup>ST</sup> Year</td> <td>T1 =T+3 months</td> <td>Customization and operationalization of the software</td> </tr> <tr> <td>1<sup>ST</sup> Year</td> <td>T2 =T+6 months</td> <td>Go live</td> </tr> <tr> <td>1<sup>ST</sup> Year</td> <td>T3=T2 + 6 months</td> <td>Free maintenance &amp; handholding support</td> </tr> <tr> <td>Year 2</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> <tr> <td>Year 3</td> <td colspan="2">Maintenance &amp; handholding support as per the scope</td> </tr> </tbody> </table>	Year	Period	Description	1 <sup>ST</sup> Year	T	Date of issue of Letter of Intent	1 <sup>ST</sup> Year	T1 =T+3 months	Customization and operationalization of the software	1 <sup>ST</sup> Year	T2 =T+6 months	Go live	1 <sup>ST</sup> Year	T3=T2 + 6 months	Free maintenance & handholding support	Year 2	Maintenance & handholding support as per the scope		Year 3	Maintenance & handholding support as per the scope	
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26	10. TENDER TERMS AND CONDITIONS	<p>xxv. Execution of Work  c. Payment of Security Deposit (SD)  i. The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which will be worked out along with the contract executed with the successful bidder, inclusive of EMD by way of e_Payment. The SD shall be paid within 7 days from the date of issue of Letter of Acceptance (LOA) by TCP. The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any. The Security Deposit held by TCP till it is refunded to the Successful Bidder will not earn any interest thereof.</p>	<p>xxv. Execution of Work  c. Payment of Security Deposit (SD)  i. The Successful Bidder will be required to remit the Security Deposit (SD) equivalent to 10% of the project cost which may be in form of DD/ bank guarantee and will be worked out along with the contract executed with the successful bidder, inclusive of EMD . The SD shall be paid within 15 days from the date of issue of Letter of Acceptance (LOA) by TCP. The Security Deposit will be refunded to the Successful Bidder only after the satisfactory completion of the contract period or extension of the period, if any. The Security Deposit held by TCP till it is refunded to the Successful Bidder will not earn any interest thereof.</p>																																													
27	xxv. Execution of Work d. Execution of Contract	<p>d. Execution of Contract  i. The Successful Bidder should execute a Contract in non-judicial stamp Paper bought in Goa in the name of the Bidder within 7 days from the date of Letter of Acceptance issued by TCP with such changes/modifications as may be indicated at the time of execution on receipt of confirmation from TCP.</p>	<p>d. Execution of Contract  i. The Successful Bidder should execute a Contract in non-judicial stamp Paper bought in Goa in the name of the Bidder within 30 days from the date of Letter of Acceptance issued by TCP with such changes/modifications as may be indicated at the time of execution on receipt of confirmation from TCP.</p>																																													

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29	Tender Terms and Conditions	New clause added	<p>k. Limitation of Liability</p> <p>a. The liability of Agency (whether in contract, tort, negligence, strict liability in tort, by statute or otherwise) for any claim in any manner related to this project, including the work, deliverables or Services covered by this project, shall be the payment of direct damages only which shall in no event in the aggregate exceed the total contract value.</p>																		
30	Tender Bid Format	<p><b>Qualification Criteria</b>  The Bidder should submit the RFP payments such as :  Tender Document Fee (TDF) of Rs.10,000/-  eTender Processing FEE (TPF) of Rs.1,500/-  &amp;  Earnest Money Deposit (EMD) of Rs.10,00,000/-  In the form of ePayment mode only.  NEFT/RTGS/OTC Challan copy must be scanned and uploaded to the e-Tendering website within the period of tender submission and the originals to be deposited in the office of GEL, Panaji on or before the RFP submission date.</p>	<p><b>Qualification Criteria</b>  The Bidder should submit the RFP payments such as :  Tender Document Fee (TDF) of Rs.10,000/- eTender Processing FEE (TPF) of Rs.1,500/- through e-payment mode only.  &amp;  Earnest Money Deposit (EMD) of Rs.10,00,000/-  in the form of a Bank Guarantee/NEFT/RTGS/OTC from nationalized/scheduled banks or in form of ePayment mode only.  Bank Guarantee/NEFT/RTGS/OTC challan copy must be scanned and uploaded to the e-Tendering website within the period of tender submission and the originals to be deposited in the office of GEL, Panaji on or before the RFP submission date.</p>																		

31	Tender Bid Format	<p><b>Supporting Documents</b>  Mode of payment towards Tender Document Fee (TDF), eTender Processing FEE (TPF) &amp; Earnest Money Deposit (EMD) to be paid online through e-Payment mode via:  i. National Electronic Fund Transfer (NEFT) / Real-Time Gross Settlement (RTGS) / Axis Bank Over-the-counter (OTC). Tenderer requires downloaded pre-printed Challan towards credit of ITG available on e-tender website and make its payment through any of their Bank.  ii. Internet Payment Gateway (Debit/ Credit Card of type VISA, MATERCARD or RuPay.  iii. Net Banking: Payment can be made through the Internet Banking of Any Bank.  Note: Any Payments made through NEFT/RTGS/OTC will take 24 hours for its reconciliation. Hence the payments through NEFT/RTGS/OTC should be made at least TWO BANK WORKING DAYS in advance before any due date and upload the scanned copy of challans on the e-Tender website as a token of payment.</p>	<p><b>Supporting Documents</b>  Mode of payment towards Tender Document Fee (TDF), eTender Processing FEE (TPF) to be paid online through e-Payment mode via:  i. National Electronic Fund Transfer (NEFT) / Real-Time Gross Settlement (RTGS) / Axis Bank Over-the-counter (OTC). Tenderer requires downloaded pre-printed Challan towards credit of ITG available on e-tender website and make its payment through any of their Bank.  ii. Internet Payment Gateway (Debit/ Credit Card of type VISA, MATERCARD or RuPay.  iii. Net Banking: Payment can be made through the Internet Banking of Any Bank.  iv. Earnest Money Deposit (EMD) in form of Bank Guarantee from nationalized/scheduled banks is acceptable.  Note: Any Payments made through NEFT/RTGS/OTC will take 24 hours for its reconciliation. Hence the payments through NEFT/RTGS/OTC should be made at least TWO BANK WORKING DAYS in advance before any due date and upload the scanned copy of challans on the e-Tender website as a token of payment.</p>
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32	Technical Bid Format Qualification Criteria	The average annual turnover of the agency / company should be minimum Rs. 2 crores for proceeding two financial years ending 31.03.2018.	The average annual turnover of the agency / company should be minimum Rs. 2 crores for preceeding two financial years ending 31.03.2018.
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33	Technical Bid Format Qualification Criteria	The bidder shall have ISO certification ISO 2001:2008 or higher from an accredited and internationally reputed/renowned firm	The bidder shall have ISO certification ISO 9001:2008 or higher from an accredited and internationally reputed/renowned firm
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<b>GRAND TOTAL (IN WORDS)</b>																																				
	Description	Rate in Rs. inclusive of all the taxes																																		
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PART B	Total maintenance cost of BPAMS software as per the scope for a period of 4 years (starting from Year 2)stated in PART B –Details section below																																			
PART C	Procurement, supply and installation of any required licensed software in addition to that provided at SDC																																			
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35	Financial Bid Format	PART C of the Financial Bid	<p style="text-align: center;"><b><u>PART C- Details</u></b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Sr No <b>(1)</b></th> <th style="text-align: center;">Name of the Item <b>(2)</b></th> <th style="text-align: center;">Quantity <b>(3)</b></th> <th style="text-align: center;">Cost per Item <b>(4)</b></th> <th style="text-align: center;">Total Cost including all taxes applicable for 5 years <b>(5= 3 x 4)</b></th> </tr> </thead> <tbody> <tr><td style="text-align: center;">1</td><td></td><td></td><td></td><td></td></tr> <tr><td style="text-align: center;">2</td><td></td><td></td><td></td><td></td></tr> <tr><td style="text-align: center;">.</td><td></td><td></td><td></td><td></td></tr> <tr><td style="text-align: center;">N</td><td></td><td></td><td></td><td></td></tr> <tr><td style="text-align: center;">Total Value</td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Sr No <b>(1)</b>	Name of the Item <b>(2)</b>	Quantity <b>(3)</b>	Cost per Item <b>(4)</b>	Total Cost including all taxes applicable for 5 years <b>(5= 3 x 4)</b>	1					2					.					N					Total Value						
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